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January 26, 2007

Donna Callamaro  
Excel Orthopedics  
150 Presidential Way  
Suite 110  
Woburn, MA 01801

Ms. Callamaro:

During the recent summer I had the unfortunate experience of simultaneously injuring my thumb and wrist. As a result of the injury I was forced to seek medical treatment which resulted in a visit to Excel Orthopedics. After a variety of treatments and tests I was eventually referred to Ms. Beth Keelan OTR/L, CHT for therapy.

As a result of my experiences, I had to take a few moments to express my happiness in the care and treatment I received from Ms. Keelan. Each interaction I had with Ms. Keelan was professional and customer centered. Beth always kept her focus on the patient she was treating even though she could be pulled in a variety of directions during any treatment session. Additionally, when appropriate, Beth sought advice from physician's and her peers about my condition and effectively advocated for my care in a variety of ways. I am convinced her knowledge and advocacy are prime factors for advancing the healing process for my injury.

I want to commend and thank Beth for the care I received. Beth did an outstanding job representing the professionals of Excel Orthopedics.

Sincerely,

Michael Woronka, EMT-P, MBA  
Chief Operating Officer  
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